



Position: Housing Stability Social Worker – Clinical Supervisor

Status: Full-time Exempt (Salaried)

Pay: \$68,000 - \$73,000 per year

Schedule: Monday to Friday, 9 AM – 5 PM and serving as part of an after-hours behavioral health on-call team.

Location: In the field and at 600 Lafayette Road, Portsmouth, NH

Reports To: Director of Housing Success

Overview

The Housing Stability Social Worker - Clinical Supervisor role provides comprehensive social work and behavioral health crisis response services to former and current Cross Roads House residents. Working in close collaboration with the Director of Housing Success, the HSSW works to reduce barriers that interfere with clients' ability to thrive in secure housing, after their stay at Cross Roads House. This position carries a case load and provides clinical supervision to other Housing Stability Case Managers. In addition, the HSSW will be a part of a team that provides behavioral health on-call services to the Shelter Management Team at Cross Roads House.

Responsibilities:

- Provide direct assessment and intervention for residents and post-shelter participants experiencing mental health crises, determining next steps for external treatment and support in collaboration with the Shelter Management Team.
- Offer guidance to CRH staff on supporting clients with behavioral health challenges, including providing after-hours behavioral health on-call support as part of a team.
- Provide weekly individual clinical supervision to other Housing Stability Case Managers, with additional support between meetings as needed.
- Maintain regular contact with a caseload of post-shelter individuals and families who present with primary behavioral health needs.
- Implement the CTI Program for all post-shelter participants and support the HSCM team to maintain program fidelity.

- Support Housing Stability Case Managers in collaborating with partner agencies and area resources for participants to sustain their housing and self-sufficiency goals.-sufficiency goals, identify appropriate steps, modify goals as necessary, and track progress.
- Facilitate referrals to a wide range of community resources, coordinate with service providers, and assist staff in advocating on behalf of residents and participants.
- Maintain accurate, timely documentation of social work services in both paper and electronic records.
- Adhere to professional and ethical standards, including appropriate boundaries and strict confidentiality with residents and supervisees.
- Use and teach de-escalation techniques, motivational interviewing, and other clinical skills to manage crises, maintain engagement in case plans, and support compliance with shelter expectations.
- Provide qualitative and quantitative information regarding client progress, needs, and program outcomes.
- Recommend and support enhancements to the Housing Success Program.
- Participate in local and regional collaborative efforts and represent Cross Roads House in community partnerships.
- Perform other duties as assigned.

Required Education and Experience:

- Master's degree in social work
- Master level clinician-license eligible
- Demonstrated experience and skills in behavioral health, crisis intervention, and clinical supervision.
- Excellent communication and interpersonal skills
- Ability to work collaboratively with diverse teams and stakeholders
- Working knowledge of Microsoft Office Suite
- A criminal background check will be conducted
- Must be eligible to work in the United States
- Current driver's license and vehicle insurance

Physical Demands:

- Able to lift 25 pounds occasionally
- Ability to stand and move for long periods of time